

STM Powersports Rebuild Form

• Ph: 248 673 8408 • Fax: 248 673 3868
STMPOWERSPORTS.COM

STM may refuse returned shipments not approved by STM or not properly identified. The request for return approval must include part number, order number, and full identification of product(s) to be returned. Proper handling procedures must be used in the packing and shipping of all returns. Products must be returned in the same or equivalent container in which they were shipped with the RMA number clearly visible on the package. Buyer retains title and assumes all risk of loss relating to products returned for repair or replacement until STM completes repair or identifies products as replacements.

Clutches will have to be inspected by a tech at STM to verify if repairs will be covered under warranty. We cannot make an accurate assessment through phone or email. Please review the Terms and Conditions tab on our website to see warranty information. If the clutch is not covered under warranty it is the customer's responsibility to pay for repairs and/or the return cost of shipping.

The customer must provide a contact phone number and email in the box. **Items received will be held for 45 days, at that point if your items are not claimed, they will be discarded.** We will make every effort we can to contact you but we do not have the space to store items long term. It is your responsibility to check on items that you have sent in.

By sending in your items, you are agreeing to the above terms. Please read very carefully.

***Follow below steps for returning your clutch for rebuild.
Anything sent back to STM missing any of the below information will not be accepted.***

- 1) Call STM at 248-673-8408 or email at info@stmpowersports to get a RMA number.
- 2) Package item carefully to avoid damage during shipping.
- 3) Fill out Rebuild Form and place in box along with a copy of your receipt. Make Sure RMA number is clearly visible on the OUTSIDE OF THE BOX.
- 4) Ship package to address below and make sure to insure your shipment for the full replacement value of the items in case of a lost or damaged package during the shipping process.

STM Rebuild Department
5409 Perry Dr
Waterford, MI 48329

Once the clutch is received at STM, one of our tech guys will inspect your items and contact you regarding what needs to be done and request payment if needed. Please allow 24 hours after the shipment is received by STM before calling to check on your rebuild. Work will not be started on your clutch until we have received payment.

Original Order Number: _____ RMA Number: _____

Customer/Company Name: _____ Date: _____

Phone 1: _____ Phone 2: _____ Email: _____

Address: _____

Notes/Reason for Return: